

LOGZILLA DOCUMENTATION

Ordering and Checkout

Order a LogZilla Cloud instance on the logzilla.cloud domain, choose a hostname, select a service tier, and complete checkout for managed log management

Getting Started with LogZilla Cloud · Generated May 3, 2026 · logzilla.ai/docs/logzilla-cloud/ordering-and-checkout

LogZilla Cloud provides hosted log management with real-time search, dashboards, alerting, and an API. Instances are provisioned under the `logzilla.cloud` domain and include an ingest-only token for secure event submission over HTTPS.

Getting Started

To purchase LogZilla Cloud:

Visit <https://www.logzilla.net/cloud> (<https://www.logzilla.net/cloud>)

Review the available service tiers and current pricing

Select the tier that fits operational requirements

Choose a hostname and proceed to subscription

Service tiers vary by ingestion volume, storage capacity, features, and support level. Current tier details and pricing are available on the LogZilla Cloud website.

Choose a Hostname

- Hostname will be of the form `<chosen>.logzilla.cloud`.
- Constraints:
 - 3-63 characters.
 - Letters (a-z, A-Z), digits (0-9), and hyphens (-) only.
 - Cannot start or end with a hyphen.

Purchase and Payment

- Payments are processed by a secure third-party provider (Stripe).
- A redirect to the provider may be required for authentication.
- LogZilla does not store payment details; they are handled by the payment provider.

Provisioning Emails

After subscribing:

- Email 1: "Provisioning Started for The LogZilla Instance at `<hostname>.logzilla.cloud`."
- Email 2 (approximately 10 minutes later): "The LogZilla Instance is Ready at `<hostname>.logzilla.cloud`."

The readiness email typically includes:

- Instance URL (note that if the one chosen was unavailable, this may be slightly different than the chosen hostname)

- Admin password
- API ingest token (ingest-only token)
- Full API token (for appropriate service tiers)

Next Steps

Proceed to onboarding to perform the first login, secure the account, and begin sending events:

- See [Cloud Onboarding](https://www.logzilla.ai/docs/logzilla-cloud/cloud-onboarding) (<https://www.logzilla.ai/docs/logzilla-cloud/cloud-onboarding>).