

## LOGZILLA DOCUMENTATION

# Getting Started with LogZilla Cloud

LogZilla Cloud managed log management with real-time search, dashboards, alerting, and API access, provisioned on the logzilla.cloud domain

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LogZilla Cloud is a fully managed log management platform that provides real-time search, dashboards, alerting, and API access without the complexity of self-hosted infrastructure. Organizations can start collecting, analyzing, and acting on log data within minutes of signup.

## Key Benefits

- **Zero Infrastructure Management:** No servers to maintain, patch, or scale
- **Instant Setup:** Begin ingesting logs immediately after provisioning
- **Enterprise Security:** SOC 2 compliant with encrypted data transmission and storage
- **Scalable Ingestion:** Handle everything from small deployments to enterprise-scale log volumes
- **Advanced Analytics:** Real-time search, custom dashboards, and intelligent alerting
- **API-First Design:** Full REST API for integration with existing tools and workflows

## Getting Started

The LogZilla Cloud journey involves two main phases:

### 1. Purchase and Provisioning

Learn how to select the right service tier, choose a hostname, complete the purchase process, and understand what to expect during instance provisioning.

→ [Ordering and Checkout](https://www.logzilla.ai/docs/logzilla-cloud/ordering-and-checkout) (<https://www.logzilla.ai/docs/logzilla-cloud/ordering-and-checkout>)

### 2. Onboarding and Configuration

Complete the initial login, secure the account, configure log ingestion from Linux hosts, set up relays for network devices, and verify that events are flowing correctly.

→ [Onboarding LogZilla Cloud](https://www.logzilla.ai/docs/logzilla-cloud/cloud-onboarding) (<https://www.logzilla.ai/docs/logzilla-cloud/cloud-onboarding>)

## What's Included

LogZilla Cloud instances come pre-configured with:

- **Real-Time Search:** Lightning-fast search across millions of events with advanced filtering and query capabilities
- **Interactive Dashboards:** Customizable dashboards with multiple widget types including charts, graphs, tables, and metrics
- **Intelligent Parsing:** Automatic parsing and normalization for 20+ enterprise vendors (Cisco, Juniper, Palo Alto, etc.)

- **Advanced Alerting:** Trigger-based alerting with email, Slack, and webhook notifications plus automated script execution
- **Data Transformation:** User tags, rewrite rules, and custom field extraction for enhanced log enrichment
- **AI Assistant (Copilot):** Natural language interactions with log data for analysis and troubleshooting
- **Comprehensive API:** Full REST API access for integrations, automation, and custom applications
- **Compliance Ready:** Configurable retention policies, audit trails, and data export capabilities
- **App Store Integration:** Pre-built applications and dashboards for specific use cases and vendors

*Note: Some features may only be available on certain service tiers. See the LogZilla Cloud website for current tier details and feature availability.*

## Support and Resources

- **Documentation:** Comprehensive guides for configuration, troubleshooting, and advanced features
- **Support Channels:** Email and priority support based on service tier
- **Slack:** Access to LogZilla Slack community for support based on service tier

Ready to get started? Begin with [Getting LogZilla Cloud](https://www.logzilla.net/cloud) (<https://www.logzilla.net/cloud>) to learn about service tiers and the purchase process.