

LOGZILLA DOCUMENTATION

Appneta

LogZilla App Store application: Appneta

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Overview

AppNeta PathView is a network performance monitoring platform that provides visibility into network paths, application delivery, and user experience. The AppNeta app processes monitoring events from AppNeta including monitor point status, path quality, diagnostic tests, and network changes.

App Function

- Parse AppNeta PathView webhook events (JSON format)
- Extract monitor point status and alert conditions
- Assign `network` Event Class for all events
- Set alert severity based on event description patterns

Vendor Documentation

- [AppNeta PathView Documentation](https://techdocs.broadcom.com/us/en/ca-enterprise-software/it-operations-management/appneta/GA.html) (https://techdocs.broadcom.com/us/en/ca-enterprise-software/it-operations-management/appneta/GA.html)
- [Event Integration Guide](https://techdocs.broadcom.com/us/en/ca-enterprise-software/it-operations-management/appneta/GA/integrate/event-integration.html) (https://techdocs.broadcom.com/us/en/ca-enterprise-software/it-operations-management/appneta/GA/integrate/event-integration.html)

Device Configuration

Configure AppNeta to send webhook events to the LogZilla HTTP receiver using the AppNeta API.

Create an AppNeta API access token with Organization Membership set to "Use dynamic membership"

Navigate to **Explore API > observer > POST /v3/observer**

Click **Try it out** and configure the JSON body (see example below)

Set the `url` field to `https://LOGZILLA_IP/incoming/appneta`

Set event types to `true` for the events to forward

Add an Authorization header with a valid LogZilla API token

Execute the API call to save the configuration

Example webhook configuration (JSON):

```
{
  "name": "LogZilla Events",
  "url": "https://LOGZILLA_IP/incoming/appneta",
  "testEvents": true,
  "seqEvents": true,
```

```
"sqaEvents": true,
"webAlertEvents": true,
"networkChangeEvents": true,
"headers": [
  {
    "name": "Authorization",
    "value": "token YOUR_LOGZILLA_API_TOKEN"
  }
]
```

Verification

Trigger a test event in AppNeta (e.g., disable a monitoring point), then verify events appear in LogZilla with `program=AppNeta`.

Incoming Log Format

AppNeta sends JSON webhook payloads via HTTP POST:

```
{
  "type": "SEQUENCER_EVENT",
  "description": "Monitoring Point server01 cannot be reached",
  "sequencerName": "server01",
  "sequencerStatus": "UNAVAILABLE",
  "monitoringPointType": "macOS",
  "platformType": "Native"
}
```

- **type** - Event type (SEQUENCER_EVENT, SQA_EVENT, TEST_EVENT, etc.)
- **description** - Human-readable event description
- **sequencerName** - Monitoring point name
- **sequencerStatus** - Monitor status (AVAILABLE, UNAVAILABLE)
- **monitoringPointType** - Type of monitor (macOS, Container, etc.)
- **platformType** - Platform (Native, Container, Hardware)

Parsed Metadata Fields

Tag Name	Example	Description
Vendor	AppNeta	Device vendor

Tag Name	Example	Description
Product	PathView	Device product
Event Class	network	Event classification
Event Type	Monitor Point Event	Type of AppNeta event
Monitor Point	server01	Monitoring point name
Status	UNAVAILABLE	Monitor point status
Monitor Type	macOS	Type of monitoring point
Platform	Native	Platform type
Path Status	OK	Path service quality status
Test Status	COMPLETED	Diagnostic test status
Data Readiness	GOOD	Data readiness level
Voice Readiness	MARGINAL	Voice readiness level
Alert Severity	High	Alert severity level
Alert Name	Monitor Unreachable	Alert condition name

Log Examples

Monitor Point Unreachable

```
{"type":"SEQUENCER_EVENT","description":"Monitoring Point server01 cannot be reached","sequencerName":"server01","sequencerStatus":"UNAVAILABLE"}
```

Network Change

```
{"type":"NETWORK_CHANGE_EVENT","description":"Network changed on TCP from AS: 1299 to 3257","sequencerName":"docker-oregon"}
```

Delivery Path Event

```
{"type":"SQA_EVENT","description":"Measured Voice Loss (0.0%) clears condition Voice Loss > 1%","pathStatus":"OK"}
```

Dashboards

Dashboard	Description
AppNeta: Network Performance	Monitor points, alerts, status overview

Triggers

Trigger	Description
AppNeta: Monitor Unreachable	Monitor point cannot be reached
AppNeta: Connectivity Lost	Connectivity to target lost
AppNeta: Data Loss High	Data loss exceeds threshold
AppNeta: Voice Loss High	Voice loss exceeds threshold
AppNeta: Test Violation	Diagnostic test violation
AppNeta: High Severity Alert	Any high severity alert
AppNeta: Network Event	All AppNeta events (mark known)